

APPENDIX - II

QUESTIONNAIRE FOR NON-PROFESSIONALS

Personal Profile

1. Name :
2. Age :
3. Place of Birth :
4. Address :

5. Religion :
6. Qualification :
7. Occupation :
8. Mother Tongue :
9. Sex :

1. a) What language did you learn to speak first as a child?

1. _____.

b) Where did you learn English first?

1. At home 2. At school 3. With friends / peer group

c) What is the highest University Degree you possess? If you don't have a University Degree, mention the number of years you spent at school.

1. _____.

d) What other diploma / technical qualifications you acquired other than the School /University Degree? If you have not acquired any, then please mark as "not applicable".

1. _____.

2. What was the medium of instruction of the following levels through which you studied?(Please mark the appropriate item).

Level	English	Hindi	Regional Language	Not Applicable
1. Primary Education				
2. Secondary Education				
3. University Education				
4. Any other ()				

3. a) Were you taught English as a part of your courses, (diploma or technical training)

Yes / No

- b) If the answer of the above question is 'Yes', do you think the English courses have been useful to your present day-to-day life? (please tick the appropriate statement).

(1) Very much (2) Only partially (3) Not at all (4) Don't know.

4. Were you taught literary texts for your English courses at school or colleges?

Yes / No

5. a) Do you think that the English taught at the following levels is helpful to you relating to the needs of your day-to-day activities.

Level	Yes	No	Not certain	Not applicable
1. Primary Education				
2. Secondary Education				
3. University Education				
4. Diploma Courses				

- b) Are you satisfied with the English courses taught at the following levels? (Please tick the appropriate item)

Level	Yes	No	Not certain	Not applicable
1. Primary Education				
2. Secondary Education				
3. University Education				
4. Diploma Courses				

6. a) Are you satisfied with the level of English you have acquired?

Yes / No

- b) If the above answer is "No", do you think a course in spoken English will be helpful to you?

Yes / No

- c) Have you gone for any English improvement courses?

Yes / No

d) If the answer of the above question is "Yes", do you think it will be useful for the needs of your daily activities?

(1) Very much (2) Only partially (3) Not at all (4) Don't know

7. Which of the following factors were helpful in strengthening your proficiency in English? (Please check the appropriate column)

Factors	Very Much	Partially	Not at all	Not Applicable
1. Taught as a medium for teaching				
2. Part time studying like evening classes				
3. English improvement courses				
4. Exposure to English at home				
5. Exposure to English through popular media like Newspaper, Radio, Television, Movies etc.				
6. Conversing with your friends				
7. Reading of general magazines, stories, etc.				
8. Reading of professional journals				

8. a) What language do you know? Tick the appropriate statement relating your ability to understand, speak, read and write? (Please tick the appropriate item)

Key : (1) Well (2) Not so well (3) Not at all

Language	Understand	Speak	Read	Write
1. English	1 2 3	1 2 3	1 2 3	1 2 3
2. Hindi	1 2 3	1 2 3	1 2 3	1 2 3
3. Gujarati	1 2 3	1 2 3	1 2 3	1 2 3
4. Any other language specify ()	1 2 3	1 2 3	1 2 3	1 2 3

b) What other languages do your family members know? (Tick the appropriate statement relating their ability to understand, speak, read and write)

Key : (1) Well (2) Not so well (3) Not at all

Language	Understand	Speak	Read	Write
1. English	1 2 3	1 2 3	1 2 3	1 2 3
2. Hindi	1 2 3	1 2 3	1 2 3	1 2 3
3. Gujarati	1 2 3	1 2 3	1 2 3	1 2 3
4. Any other language specify ()	1 2 3	1 2 3	1 2 3	1 2 3

9. How much English do you know? Please mark the appropriate point on the following scale.

	Well	Not so Well	Moderately
1. Understanding			
2. Speaking			
3. Reading			
4. Writing			

10. How long have you been engaged in this work?

1. _____.

- 11.a) Do you find it necessary to read specific journals, books, magazine etc., in English relevant to your work?

Yes / No

- b) If the above answer is "Yes", do you find them easily available in your mother tongue.

Yes / No

- 12.a) Have you published any article relating to your work in newspapers / journals, etc.?

Yes / No

- b) Have you published or contributed any article on issues related to social phenomena in newspaper / journals etc.?

Yes / No

- c) If the answer is "Yes", do you find any difficulty in expressing yourself through English?

Yes / No

- d) If "Yes", did you ever consult an English teacher in order to help you with your use of English?

(1) Often

(2) Sometimes

(3) Never

e) How useful do you find, if you take the help of an English teacher in writing your particular articles?

- (1) Very useful (2) Moderately useful (3) Not very useful
 (4) Not applicable

13.a) Do you read newspaper?

Yes / No

b) If the answer is "Yes", how often do you read them? (Please mark the appropriate item).

- (1) Daily (2) Often (3) Rarely

c) What are the languages of the newspapers that you read? (Please tick the appropriate item on the scale of frequency)

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Gujarati					
4. Any other regional language specify ()					

14.a) Do you read general Magazines?

Yes / No

b) If the answer is "Yes", what are the languages you read them in? (Please mark the appropriate item on the scale of frequency).

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Gujarati					
4. Any other regional language specify ()					

15.a) Do you listen to news broadcasts?

Yes / No

- b) If the answer is "Yes", what are the languages you listen to? (Please tick the appropriate item).

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Gujarati					
4. Any other Regional language specify ()					

- 16.a) How often do you communicate with your colleagues at work?

- (1) Very often (2) Often (3) Sometimes
(4) Rarely (5) Not at all

- b) In which languages do you communicate with your seniors in the office or other members of the staff? (Please mark the appropriate item).

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Mother Tongue					
4. Mixture of the three language					

- c) Which language do you often use in communication with your equals in your office? (Please mark the appropriate item).

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Mother Tongue					
4. Mixture of the three language					

- d) Which language do you often use in communicating with your subordinates in the office ? (Please tick the appropriate item).

Language	Very Often	Often	Sometimes	Rarely	Not at all
1. English					
2. Hindi					
3. Mother Tongue					
4. Mixture of the three language					

17.a) Do you use English outside your work while discussing on the topics not related to your study subjects?

Yes / No

b) Which language did you often use while communicating in everyday situations such as the following? (Please tick the appropriate items on the scale of frequency).

Key : 1. Very often 2. Often 3. Sometimes
4. Rarely 5. Not at all.

1.	Conversing with the family member.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
2.	Conversing with superiors of your working place.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
3.	Conversing with equals of your working place.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
4.	Conversing with subordinates of your working place.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
5.	Communicating with your clients / customers	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
6.	Conversing with your relatives.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5

7.	Communicating with your neighbours.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
8.	Communicating with your friends.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
9.	Conversing with transport authorities.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
10.	Conversing with shopkeepers, food vendors and people belonging to the business community.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
11.	Consulting with your doctor.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
12.	Addressing to strangers.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5
13.	Conversing with a non-Indian.	English	1	2	3	4	5
		Hindi	1	2	3	4	5
		Gujarati	1	2	3	4	5
		Any other regional language specify	1	2	3	4	5

18.a) Do you think knowledge of English language is necessary for your work?

Yes / No

b) If the answer is "Yes", in which of the following tasks, do you think it is needed? (Please tick the appropriate item).

Key:- 1. Very important 2. Important 3. Not Important
4. Not applicable

- 1) Grasping the knowledge and ideas of recent information. 1 2 3 4
- 2) Communicating with customers. 1 2 3 4
- 3) Communicating with the clients. 1 2 3 4
- 4) Writing official letters / applications. 1 2 3 4
- 5) Conversing with business personnel at interstate level. 1 2 3 4
- 6) Conversing with business personnel at intrastate level. 1 2 3 4
- 7) Instructing and requesting service letters etc. 1 2 3 4
- 8) To keep abreast with the scientific information. 1 2 3 4
- 9) Reading books which are related to your work. 1 2 3 4
- 10) Reading general magazine, journals, articles, novels, etc. 1 2 3 4

19. In which language do you correspond? (Please mark the appropriate item).

Language	Official	Non-official Friends / Relatives
1. English		
2. Hindi		
3. Gujartati		
4. Any other regional language, specify ()		

20. Do you think that your earlier studies in English have given you sufficient background to enable you in appreciating English literature?

Yes / No

21. How far do you think are the students benefited by teaching of English in the class-room?

1. Very much 2. Moderately 3. Not at all

22. Were you as a student satisfied with the English courses at the following levels? (Please tick the appropriate column).

Level	Yes	No	Not Certain
1. School			
2. Intermediate			
3. BA / B.Com./B.Sc.			
4. Diploma Courses			

23. a) Do you feel that there should be changes in the syllabus of English courses presently going on in the various institutions?

Yes / No

b) If the answer of the above question is "Yes", please tick the appropriate scale against the statement.

Key:- 1. Agree 2. Disagree 3. Undecided

- | | | | |
|---|---|---|---|
| 1. Courses related to specific purpose only. | 1 | 2 | 3 |
| 2. Courses giving much emphasis on literature. | 1 | 2 | 3 |
| 3. Courses giving much emphasis on learning the language. | 1 | 2 | 3 |
| 4. courses giving much emphasis on to the usage of the rules of the language, i.e. Grammar. | 1 | 2 | 3 |
| 5. Courses that focus mainly on how to meet the learners needs. | 1 | 2 | 3 |

24. Do you think the textbook prescribed for teaching English at the following levels are effective? (Please tick the appropriate statement)

Level	Highly Effective	Moderately Effective	Not Effective
School			
Intermediate			
/B.Com./B.Sc.			
Professional Institutions			

25. In your opinion, should there be a common syllabus in English for all degree students? (B.A., B. Com., B.Sc.).

Yes / No

26. How far do you think that the teaching of English as it goes on now is interrelated with other subjects? (e.g. History, Geography, Engineering, Law, Medicine etc.)

(1) Highly Related (2) Partly Related (3) Not Related at all

27. Please give your opinion pertaining to the following statements? (Please tick the appropriate item).

Key:- 1. Highly Agree 2. agree 3. Undecided
4. Disagree 5. Strongly Disagree

- | | | | | | |
|---|---|---|---|---|---|
| 1. English is a very necessary language to know in India. | 1 | 2 | 3 | 4 | 5 |
| 2. English is needed for international communication. | 1 | 2 | 3 | 4 | 5 |
| 3. English is essential for interstate communication. | 1 | 2 | 3 | 4 | 5 |
| 4. English is needed for keeping abreast with the current information. | 1 | 2 | 3 | 4 | 5 |
| 5. English is needed for higher education and learning. | 1 | 2 | 3 | 4 | 5 |
| 6. English is needed for running our own social, political and economic activities. | 1 | 2 | 3 | 4 | 5 |
| 7. English is necessary to popularize our religion, philosophy, literature and culture abroad. | 1 | 2 | 3 | 4 | 5 |
| 8. English is necessary to study the culture of English speaking people. | 1 | 2 | 3 | 4 | 5 |
| 9. English is essential for any professional training. | 1 | 2 | 3 | 4 | 5 |
| 10. Speaking English opportunity offer to get a good job. | 1 | 2 | 3 | 4 | 5 |
| 11. English is essential and in the most effective form of oral communication between people from different states. | 1 | 2 | 3 | 4 | 5 |
| 12. English is essential to get on well socially. | 1 | 2 | 3 | 4 | 5 |

13. English is essential for shopping, buying postage, ticket in the bus or at the railway station. 1 2 3 4 5
14. English is needed to be learnt at school. 1 2 3 4 5
15. English should be the medium of instruction at primary school. 1 2 3 4 5
16. English should be the medium of instruction at secondary school. 1 2 3 4 5
17. English should be the medium of instruction only at the college level. 1 2 3 4 5
18. English should be taught as a subject in any professional technical courses. 1 2 3 4 5
19. Persons who do not have the knowledge of English can be considered as handicapped in this world. 1 2 3 4 5
20. English is not needed to learn in India. 1 2 3 4 5
21. discussion on topic of scientific and technological interest can be effectively carried out through our own mother tongue. 1 2 3 4 5
22. It is better to speak in regional languages than in English. 1 2 3 4 5
23. India can take part in the technological advancement of this scientific world without the knowledge of English. 1 2 3 4 5
24. One should learn only the mother tongue. 1 2 3 4 5
25. It is better to speak Hindi rather than English. 1 2 3 4 5